

## Terms and conditions to this website

Category: Uncategorized - Last Updated: Sunday, 11 October 2020 07:01

Published: Sunday, 11 October 2020 06:59

Written by: Administrateur Web

Hits: 9388



### When you place an order, please review our policies below:

#### Payments

We accept Visa, M / C, Discover Card, Check, Money Order, Square, PayPal or Bank Transfer (please contact us for the last 2 options)

Checks or money orders require a 21-day hold period before being shipped.

All charges are in Canadian dollars.

#### Delivery

Delivery times vary depending on the shipping destination. These are only estimated delivery times.

- Shipping to Quebec: 2 to 3 working days.
- Outside the Province of Quebec (in Canada): 3 to 7 working days.

Orders in the United States: 6-10 business days. Also depending on customs clearance.

Standard shipping is CAD \$ 14.00 for Canada and CAD \$ 22.00 for the United States.

Free shipping on orders over CAD \$ 150.00.

International shipping rates vary from CAD \$ 25.00 to CAD \$ 65.00 depending on the shipping service and destination. All international orders are confirmed by email and processed through PayPal with a shipping quote for the service you prefer. Once paid, your order will be shipped and you will receive a shipping confirmation and / or tracking number. It is important to be aware, certain rights may apply for certain international destinations, and it is the customer's responsibility to pay all applicable duties, tariffs and taxes to receive their order once the package has arrived in their country of destination.

**Refused items will be subject to the standard return policy, plus a \$ 20 administration**

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### fee.

All international orders must be sent with tracking, but you may choose to send the UNTRACKED at your own risk.

Please Note: **Republicofallpeople.com** is not responsible for orders sent to the wrong address due to incorrect address provided by customers, weather delays, customs delays, or lost or stolen international orders sent without tracking according to customer's request. Please allow time for your order to arrive.

### Processing time

All orders are dispatched within 24-48 hours of payment processing. Your credit card debit on your statement will appear as **Republicofallpeople.com or a Square transaction**. Certain delays may apply and we will notify you by email or phone of any delays or back orders.

### Online order

After placing your order online, you will receive a confirmation email regarding your order. If you have not received an email confirmation within 12 hours of placing your order, please check your spam folders or call us to confirm the order details.

### Order cancellation

If you have placed an order and need to cancel it, please email us from the email you placed it with, including full name, first name and last name, within 24 hours following your order. If your cancellation request is received after 24 hours, there is no guarantee that your order can be stopped on time, **AND YOUR ORDER MAY ALREADY BE PROCESSED AND SHIPPED**. The standard return policy will then apply.

### Order delays

I placed my order and still haven't received it after the estimated delivery time. What to do? If after the estimated delivery time and you have not yet received your item, please be patient as this can happen for a variety of reasons: weather conditions from your local delivery service or customs delays. Your order may be pending customs clearance in your destination country. We suggest you give it a little more time, but feel free to give us a call and we can track your order and see what happened and why the delay. Since some issues are beyond our control and more time may be required, we always do our best to get your order to you as soon as possible and will communicate the status of your order to keep you informed.

### Lost orders

If you believe an order is lost, we'll contact our delivery department to find out what happened. Once we have confirmation that it has been abandoned or lost due to your fault, we will resend your order to you at no additional cost to you.

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### Warranty and product returns

We are proud of our **Republicofallpeople.com** product and offer one of the best warranties in our business. All **Republicofallpeople.com** items are backed by a 90 day warranty to cover manufacturing defects. This will include stitching, fabric integrity and stitching. Please Note: We do not cover normal wear and tear, improper use, or garment maintenance failure.

If you have a product that has a warranty issue, please contact us immediately to have it resolved. All exchanges require the product to be sent to us, along with proof of purchase and a return authorization code.

#### **The following conditions apply to all returns:**

To return a product, please contact us to obtain a Return Authorization Code (RAC). This code must be displayed on the outside of the returned package. This will help us clarify the reason and process for your return. Items must reach us within 30 days of issuance of the CAR. After 30 days, a new RAC is required.

If an item is defective within the 30 day warranty period, we will exchange the product for the same item at no charge. Items that may have warranty defects after 30 days and up to 90 days will be repaired at no cost to you. Any defect after 90 days is assessed on a case-by-case basis.

If you want to return an item within the first 30 days and your item is new and returned unopened, we will refund the full amount you paid less a 15% restocking fee and all shipping charges upon return. item shipping. Please Note: We do not refund shipping charges or refund items after 30 days.

If you have worn or used the item you purchased and are not satisfied, we are happy to exchange it for another product. Item must be returned within 30 days of purchase date. Worn or worn items returned for refund will be applied as a credit towards another item.

All returned items that have been opened should be washed before processing. Items returned unwashed will be refused at sender's expense.

#### **All refunds are sent back to the same original source of payment.**

If you have damaged an item by mistake:

If for any reason you have damaged an item, such as torn or snagged during work, return it to us and we will repair your **Republicofallpeople.com** item free of charge for up to one year.

Proof of purchase is required. After 1 year, a small supplement will be applied.

All returned items that have been opened should be washed before processing. Items returned unwashed will be refused at sender's expense.

\*\*\* Please Note: Returned worn or opened items are not resold.

Returns / exchanges / warranties may take up to 21 business days to process once we receive the item.

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All clearance items, shorts and briefs are final sale.

## **THE REPUBLIC OF ALL PEOPLES FOUNDATION for the Organic (Living) Organization of the Republic of the Volunteer of All Peoples of the Earth**

**The administration of the Republic of All Peoples Foundation for the Living Organization; The Republic of the Will of all People of the Earth**  
**October 1, 2020**